

39.03.02 Social work, the Organization profile and management in the sphere of social work	
Technologies of mediation	
Course/semester	Bachelor degree, 3/5
Main objective	Formation of basic knowledge about mediations, acquisition of practical skills of participation in mediation procedure, and also readiness to use mediative approach for prevention of emergence of the conflicts in situations during the work with clients.
Contents	Introduction to mediation. Mediation as procedure. Mediator: legal and social status. Principles of mediation. Mediation phases. Instruments of mediation. Ethical aspects of mediative activity. Mediation and mediative approach in various fields of activity.
Preliminary requirements	For successful assimilation of discipline the student needs to know fundamentals of the general psychology, conflictology.
Structure of the course	Lectures – 36 hours, practice – 36 hours, independent work – the 73rd hour. All 180th hour (80 hours contact)
Estimation, control – examination	Mark and rating system: - 0–24 it is unsatisfactory without possibility of repeating an examination; - 25–49 it is unsatisfactory with possibility of repeating an examination; - 50–72 it is satisfactory; - 73–86 it is good; - 87–100 it is excellent. 60% – current work, 40% – examination
Features of the organization of educational process and training materials	For carrying out classes in discipline the following educational technologies and active forms are used: • lecture dialogue with multimedia presentations; • training in small groups • carrying out role-playing games • modeling of conflicts situations