

39.03.02 Social work, the Organization profile and management in the sphere of social work	
Conflictology in social work	
Course/semester	Bachelor degree, 2/4
Main objective	To gain a complete impression about the conflict, its functions in society; to master methods of management of the conflict in social work, relying on theoretical knowledge to learn to analyze and predict conflict situations in practice of social work.
Contents	Theoretical and methodological approaches to understanding the phenomenon of the conflict. Analysis of the social conflict. Management of the conflict. Social conflicts and social work.
Preliminary requirements	For successful assimilation of discipline the student needs to possess the competences created by the courses "General Psychology" "Social psychology", "The theory of social work".
Structure of the course	Lectures – 36 hours, practice – 36 hours, examination, independent work – 63 hours. All 180th hour (81 hours contact)
Estimation, control – examination	Mark and rating system: - 0–24 it is unsatisfactory without possibility of repeating an examination; - 25–49 it is unsatisfactory with possibility of repeating an examination; - 50–72 it is satisfactory; - 73–86 it is good; - 87–100 it is excellent. 60% – current work, 40% – examination
Features of the organization of educational process and training materials	The important place among methods of training is taken by business games, trainings, discussion and working out options of behavior in various types of conflict situations.