37.04.02 Conflictology	
Organization and administration of conflictological services	
Course/semester	Magistracy, 2/4
The main objective	the purpose of discipline is studying theoretical and practical aspects of the organization of management and administration bases in system of conflictological services.
The contents	Essence, the purposes and problems of management in system of conflictological services. Principles of management. Federal, regional and municipal levels of management. Legislative and standard and legal regulation management of work of conflictological services. Program goals management. Training of specialists for system of conflictological services. organization of work Ways of increasing efficiency management in the organizations, institutions of conflictological services. Information systems and technologies in management of work of conflictological services.
Preliminary requirements of Discipline:	Conflictology of spheres of social life, Fundamentals of civil law, Management and bases of management
Structure of the course	Lectures – 8 hours, practice – 8 hours, consultations – 5, examination, independent work – 51 hours. Total 108 hours. Estimation,
Estimation, control – examination	Mark and rating system: - 0–24 it is unsatisfactory without possibility of repeating an examination; - 25–49 it is unsatisfactory with possibility of repeating an examination; - 50–72 it is satisfactory; 73–86 it is good; 87–100 it is excellent. 60% – current work, 40% – examination
Features of the organization of educational process and training materials	lectures, discussion, work with cases, a practical training, independent work